



# The Art of Complaining: Canada's Consumer Action Guide (Lemon-Aid: Self-Help)

*Phil Edmonston*

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Defective cars, contaminated food, insurance company abuses, botched vacations, or government errors and indifference ... these issues and more are examined in *The Art of Complaining*. Phil Edmonston's newest book helps consumers come out ahead when products, services, and organizations fail to deliver.

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